

ICD-10 Training

Many ICD-10 training programs will be available to healthcare providers nationwide. However, these typically will be generic ICD-10 training programs geared to suit any healthcare organization. PRJ will assess the applicability of existing ICD-10 training programs to the needs of a particular organization and will identify the need, if any, for providing customized training to address client's specific operational needs.

PRJ Healthcare uses an educational training matrix scheme to index and determine the depth of training recommended for the various users of ICD-10 as follows:

Training Structure:

Baseline User Education

Pre-Conversion overview

- Road show presentation to give key personnel from each of the affected departments and roles an overview of the expected nature of the changes with the ICD-10 mandate and how it could affect their daily activities.

Level 1 User

Requires extensive training and knowledge of ICD-10

- Types of audience: medical staff physician reviewers, inpatient and outpatient coding and auditing professionals



Level 2 User

Requires moderate understanding of ICD-10

- Types of audience: financial managers, patient accounting, IT personnel, nurse reviewers and clinical staff, research staff

Level 3 User

Requires minimal understanding of ICD-10

- Types of audience: Senior management, data managers.

